



## Complete Stone Restoration's guide to caring for your natural stone

### How to clean your natural stone:

Inexpensive liquid Ivory dish soap works best because of its ability to break up oil and grease and will rinse cleanest. Use one capful for each gallon of water with a soft, unbleached cloth rag. If your mess is minimal you may simply wish to use good old plain warm water. Never let your stone air dry as this could lead to water etch marks. Always wipe up any excess water with a clean, dry, unbleached cloth.

Use caution with store bought stone cleaners as they are usually concentrated and need to be diluted. Some may even wear down the protective seal on your natural stone surface.

### Common household items that will damage your stone:

- ◆ Glass cleaner
- ◆ Acidic juices
- ◆ Toilet bowl cleaner
- ◆ Soap build-up
- ◆ Bleach
- ◆ Make-up products
- ◆ Oil based cleaners
- ◆ Urine
- ◆ Wine
- ◆ Candle wax
- ◆ Saline solution
- ◆ Constant stagnant water

### Most common myths about natural stone

#### ◆ *Marble is hard.*

Marble is actually a very porous stone with different densities.

#### ◆ *It is difficult to scratch/stain/etch your marble or granite.*

See above. If you do spill something on your stone, clean it immediately following our instructions, as the longer the stone is in contact with the offending substance, the deeper the damage will be.

#### ◆ *If your stone is sealed it will not scratch/stain/etch.*

Sealing is for limited protection only. Regular maintenance is necessary to keep your stone at its best.

#### ◆ *Natural stone is low maintenance.*

A designer's favorite line. In order for your stone to remain as lovely as the day it was installed, you will need to follow these guidelines carefully. Should you have a difficult scratch/stain/etching, do nothing, pick up the phone and call us. We will be happy to return the health of your stone.